



## What's a Home Warranty?

A home warranty is a service contract that covers the repair or replacement of covered items in your home that break down due to normal wear and tear. A home warranty may also be referred to as appliance insurance, home service contract, or an appliance warranty.

### Coverage Benefits

- *Convenience, savings, and peace of mind*
- *Value added service to attract home buyers*
- *Minimize after sale concerns*

### Protect Yourself from the Unexpected

A Total Home Protection warranty can protect you and your family from unforeseen, costly household repair bills. Appliances and major systems break down all the time, it's a part of life. Don't be left holding the bag...safeguard your budget with a trusted home warranty plan from Total Home Protection.

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*"Excellent customer service! The repair men were punctual, knowledgeable, and friendly. They even took their time fixing the refrigerator to make certain it was done correctly. Overall, I'm a very happy customer. ..."*

*- Tina from Ohio*

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### HOW DOES IT WORK?

- Call or request service online
- Local pre-screened professionals
- Small trade service fee
- Covered item is repaired or replaced



FOR A FREE QUOTE — CALL (800) 545-0402

## Home Buyers Protection

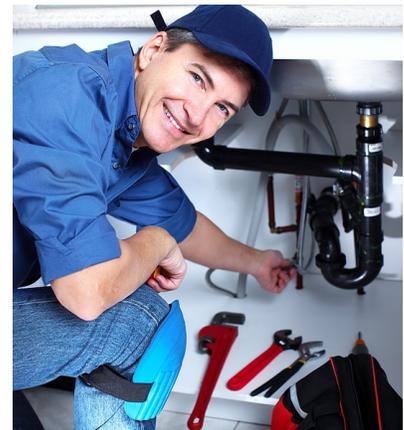
When buying a home, you never know what to expect. Everything may look great on the outside, but what's on the inside is what matters most. A THP home warranty can help alleviate the concerns of after-sale major system or appliance breakdowns.

When a covered item fails due to normal wear and tear, simply dial our toll free number and submit your claim request to one of our knowledge and friendly claim representatives. Total Home Protection has a vast network of licensed and insured technicians.

## Home Sellers Warranty

When selling your home, the last thing you want to worry about is the expense of repairing or replacing your home's major systems and appliances. Home warranties offer protection against unforeseen household repair bills. This can be a value added incentive when listing your property for sale. In addition, a home warranty can also reduce a seller's after-sale exposure by shielding the buyer from covered repairs.

If you have an older home, you may want to consider adding a home warranty. With newer homes constantly coming on the market, the warranty will help entice your buyer to steer your way. Home buyers logically prefer warranties that are included in the sale of a home.



FOR SERVICE, CALL (800) 545-0402

### *How do I transfer my policy to a new homeowner?*

If your covered property is sold during the term of the contract, simply notify us of the change in ownership and submit the name of the new owner by calling 1-800-545-0402. You may transfer the home warranty at any time.

### *When does coverage begin?*

Coverage begins 30 days from enrollment and receipt of applicable contract fees. We reserve the right to waive the 30-day grace period so long as you provide proof of prior coverage, showing no lapse of coverage, from another home warranty provider.

# Pricing and Plans

THP offers comprehensive warranty plans to fit every homeowner's budget. Your service agreement will cover repair or replacements of covered items, regardless of age, make or model.

In general, home warranties provide valuable coverage and peace of mind; however, they do not cover all appliance and major system breakdowns. It is important to read and understand the coverage outlined in the service agreement. For a sample contract, please call (800) 545-0402.



## Home Warranty vs. Homeowner Insurance

Unlike homeowner's insurance, a Total Home Protection warranty is a service contract that covers essential applications and home system components when they break down due to normal wear and tear – items that most homeowners insurance plans do not cover. Consider it the perfect complement to this standard insurance, not a substitute for it.

A home insurance policy covers any accidental damage to your home and belongings due to theft, storms, fires, and some natural disasters. There are four primary areas covered under the policy: the interior and exterior of your home, personal property in case of theft, loss or damage, and general liability that can arise when a person is injured while on your property.

A home warranty is a service contract that provides for repair or replacement of your system components and appliances that fail due to age and standard wear and tear. Home warranties typically have 12-month contract terms, and are not mandatory to obtain a mortgage. A home warranty is purely elective, but it's a smart purchase.

The question isn't whether or not a breakdown will happen; it's if you'll have a plan to deal with the associated expenses and headaches. Fight back against unexpected breakdowns with a home warranty from THP Home Protection. With two affordable plans for coverage, THP has a solution for everyone's budget.

# About Us

We at Total Home Protection have an unwavering commitment to uphold our founding ideals to provide industry-leading home warranty products and exceptional services to the customers we're privileged to serve. Great products are only part of a great company - we hire employees who fit this visionary company commitment.

Total Home Protection strives to constantly offer our customers fast and effective solutions with our network of qualified service contractors. We know you are looking for value for your money, and we believe we provide great value and protection against the high costs of home and appliance repair.

Whether you are planning to buy a new home, sell your existing home, or simply stay put, our products can save time and money. While no home warranty company covers every claim since some claims do fall outside of the service agreement, we go above and beyond to help you get back on your feet. No matter what, we want to help alleviate your problem in any way we can.

## Contact Us

Give us a call for more information about our services and products

**Total Home Protection**  
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Philadelphia, PA 19106

Toll Free (800) 545-0402

[Info@TotalHomeProtection.com](mailto:Info@TotalHomeProtection.com)

Visit us on the web at  
[www.TotalHomeProtection.com](http://www.TotalHomeProtection.com)

\*THP offers service contracts which are not warranties. Terms and conditions apply. See contract for limitations, exclusions, and specifics on response times.

\*\*THP reserves the right to offer cash back in lieu of repair or replacement in the amount of our actual cost, which at times may be less than retail, to repair or replace any covered system, component, or appliance.



